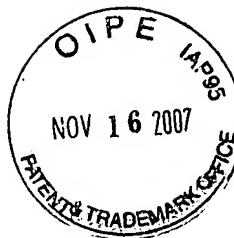


DOCKET NO. 11157SSUS04C (NORT10-00349)
Customer No. 33000



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : K. Scott Ramey, et al
Serial No. : 10/662,603
Filed : September 15, 2003
For : METHOD, APPARATUS, AND ARTICLE OF
MANUFACTURE FOR WEB-BASED CONTROL OF A
CALL SERVER
Group No. : 2194
Examiner : Charles E. Anya

MAIL STOP AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT AND RESPONSE TO OFFICE ACTION

This Amendment is filed in response to the Office Action mailed July 13, 2007. Applicant respectfully requests a one (1) month extension of time for filing a response to the Office Action. The response period is presently set to expire on October 13, 2007, and if this Request for Extension of Time is granted, the new response date will be November 13, 2007.

In response to the Office Action having a mailing date of July 13, 2007, please amend the above-identified application as follows: